PARCEL CUSTOMER IMPLANT

Updated Saturday 14th September 2019

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• Installation and Updates

Double-click on the Implant.EXE

First Time Installers – follow these screens:

On the first screen keep the application directory as standard, click next.

Welcome to the setup wizard of C	ustomer_Implant
This program will install Customer_Impla	nt on your computer.
We recommend that you close all the cur	rent applications before running the setup program.
The application will be installed in direct	ory:
C\Program Files\Customer_Implant\	
Powered by WINDEV Version: 1.010	< Previous Next > Cancel
Customer_Implant - Setup Wizard	
C:\Program Files\Customer_Implant\ directory not found. Do you want to create it?	If asked to create the directory,
	click "Yes".
Customer_Implant - Setup Wizard	
Summary of setup	
Setup will start now.	
Selected Options:	
The setup will be performed in the following directory: C:\Program Files\Customer_Implant\	
Selected Setup Type: full setup	
Run the automatic data modification.	Setup summary will then be
	displayed, click next.
	Y
Click 'Previous' to modify some options.	
Click Next to continue.	

This will then install the Customer Implant server and inform you that setup is complete

The Customer Implant will then be installed and on the final screen tick only "desktop shortcut" and complete the setup by clicking done.

	Customer_Implant - Setup Wizard
	Backup of Replaced Files
	Files replaced during setup can be copied by the setup program. This backup copy will be used to uninstall files or to return to previous status in case of failure.
	Do you want to create a backup copy? O Yes O No
	Store the files in the directory:
	C:\Program Files\Customer_Implant\Backup
Powered by	
WINDEV	< <u>Previous</u> <u>N</u> ext > Cancel

If the Customer Implant has been installed before:

Follow the same screens as above. Except where you get create directory you might get the following screen:

	Customer_Implant - Setup Wizard	
	Customer_Implant - Setup Wizard Setup completed. Click 'Done' to exit the setup program. Run the program V Display an icon on the desktop Display an icon in the 'Start' menu Display an icon in the quick launch bar	If asked to create a backup directory, select "No"
Powered by WINDEV	< <u>Previous</u> <u>D</u> one Cancel	

• Networking the Program

If you wish to run the program across a Local Area Network you should install the program on all PC's that are to access the program. You should then look at loading the program on the next page.

• Loading the Program

Running Customer_Implant for the First Time

Double-click the Customer_Implant icon on the desktop.



To run the program across a network, install the program on all workstations and then select a shared folder on a mapped driver for the data. All workstations must point to the same place although it is possible that they are mapped differently. Go to page 8 for instructions on how to set the data path.

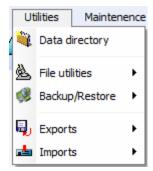
Initially when you open the program you will be asked to register your program. Contact ZipZap to obtain an answer for this question.

🖶 Registi	ration	×
Contact Z for this qu Question Answer	iPZAP on 011582-882830 and obtain an answer lestion. 789675560960	Check 🕑 Close 🔀

• Data Path

To set the data path you should have a mapped folder on the network that everyone has read/write access to.

On the Utilities Menu you should select Data Directory

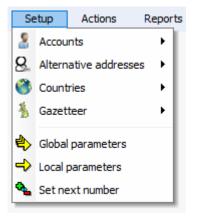


The window below will appear for changing the location of the data. The program will then remember this for future user.

🍓 Data Directory			×
Current data directory	C:\ProgramData\ZiPZAP Computers Limited\Customer_Im	Modify Close	8

Click **Modify** and choose a new directory, click **OK** and Close the Data Directory Window.

	Choose new directory		
Data Director Current data dir	Choose new directory	Modify S Close &	Modify
	Make New Folder OK Cancel		



The setup menu - It is important to work through it in the order indicated in this manual.

• Setup, Global Parameters

🏪 Parameters	×
Basic details	Communications Defaults Save
Account	DST001
Our Name	DST AUTOMOTIVE LTD
Address 1	5 MEDEN COURT
Address 2	NETHERFIELD LANE
Address 3	MEDEN VALE
Town	MANSFIELD
County	NOTTINGHAM
Postcode/Zip	NG20 9QU
Contact	David Taqvi
Phone	01623 900062
Licence key	gC2/88R7iRZyIpgJ1IuczyzNkFlDlUfqJ+z3mkZh
Label height	1,260.00 Label width 1,010.00

Enter <u>your</u> company details on the screen as below:

You will need a Licence Key from Zipzap Computers to change the software from evaluation version to a licensed version

Go to page 40 for instructions on how to request a Licence Key.

After entering your details, select the **Communications** tab.

If required enter details of the FTP server you are communicating with and also the SMTP server if you are using e-mail. E-mail settings can be found in your e-mail client such as Outlook.

Parameters		
Basic details	Communications Defaults	Save
Our Email addres SMTP Server SMTP Username	s	E-mail Details
SMTP Password	Use Exchange Server Connection name	
		FTP Transfer type
FTP Server		Binaty
FTP Username		ASCII FTP Details
FTP Password		
FTP Port	0	FTP Passive
FTP Port FTP Remote Dir	0	FTP Passive

Select the last tab called **Defaults**.

Basic details Communications Defaults Default items	Parameters					×
Default weight 5.0 Default service ND Local depot 999 Depot Email support@zipzap.co.uk Adhoc Account ADHOC Image: Depot Email Support@zipzap.co.uk Adhoc Account ADHOC Image: Depot Email Atternative Label type 210mm x 140mm Image: Depot Email Atternative deliverer Image: Depot Email Vise postcode anywhere Image: Depot Email Vise postcode anywhere Image: Depot Email PCA Web Site Image: Depot Email Twain interface Twain interface Twain scan type Export type Image: Depot Email	Basic details	Communications	Defaults			Save 🗸
Username Username Code Twain interface Twain scan type Export type	Default weight Default service Local depot	ND Pepot Ema		Aternat		: 140mm
Twain interface Twain scan type Export type	Username	Use postcode any	where	Accinac		
	Code			PCA Web S	ite	
Ves Default Extended		Twain interface	Twain scan	type	Export type	
No RGB ParcelTrak Greyscale Black and white		○ Yes ● No	O Greyscal		Extended ParcelTrak	

Fill in your default settings.

To select a service, click on the magnifying glass.

Fill in the local depot number and the depot email.

If you have a default adhoc account, select the account by using the magnifying glass.



Tick the tick box if you want alternative label type and if you have an alternative deliverer, fill in the box.

If you use postcode anywhere, tick the use postcode anywhere tick box and fill in the username, code and PCA website.

Select you scanner (Twain) Settings.

Select your export type.

Click Save Save O to finish

• Setup, Local Parameters

🖶 Local Parame	eters	×
Manifest Printer	HP Deskjet 2540 series	Save 🗸
Label Printer	HP Deskjet 2540 series	~
EMail FT	P Scanner	
Our Email addr SMTP Server SMTP Usernam SMTP Password SMTP Secure P Depot Email	d ••••••	
Communicatio	on timeout 0	

These settings are specific to your own local computer.

Select your default printers.

Next work through the tabs and enter the information.

If your local settings are the same as your global settings, then you can use this button to copy the details from the global parameters.

EMail FTP Scanner FTP Server		FTP Transfer type	
EMail FTP Scanner Twain interface () Yes () No	Twain scan type Default RGB Greyscale Black and white		Click Save to finish

• Setup, Accounts, Browse Accounts

Account	م Name	Town	Postcode/Zip	1 (())	S
HOC	OVERTYPE THESE DETAILS	LEICESTERSHIRE	LE12 8LD		<u></u>
				New	
				Modify	
				Delete	_
				bellette	_
				Print	≣
				Close	ß
				- V	
	1				

Click on New to add a new record or Modify to alter the highlighted record.

Details	Despatch remarks	ОК 🗸
Accref	ZIPZAP	
		Close 🔀
Name	ZIPZAP COMPUTERS LIMITED	
Postcode/Zip	LN2 4WJ	
Address 1	CARLTON BOULEVARD	
Address 2	GLEBE PARK	
Address 3	LINCOLN	
Town/Place	LINCOLNSHIRE	
County		
Phone		
Fax		
Email		
Contact		
Last used		
	Warning flag	

Enter the account details and click on the Despatch remarks tab.



View Internet Map of this postcode

Check Full Postcode using PAF

Account				×
Details	Despatch re	emarks		ок 🕑
				Close 🔀
Remarks 1				
Remarks 2				
Remarks 3				
Remarks 4				
Remarks 5				

Enter any Remarks here.

Click **OK OK** to finish.

• Setup, Alternative addresses, Browse Alternative addresses

Accref	9	Name	Town	Postcode/Zip 🔍 🕇	1 ((()))
PZAP	ZIPZ	AP COMPUTERS LIMITED	NORTHAMPTONSHIRE	NN29 7DT	
					New
					Modify 5
					modily E
					Delete 🕳
					Print #
					Close 🛙
				N 100	

Click on New to add a new record or Modify to alter the highlighted record.

🖶 Alternati	ive delivery addresses	×
Accref	ZIPZAP	ОК 🔮
Name	ZIPZAP COMPUTERS LIMITED	Close 🔀
Postcode	NN29 7DT	
Address 1	BERRILL STREET	
Address 2	IRCHESTER	
Address 3		
Town/Place	NORTHAMPTONSHIRE	
County		
Contact		
Phone		
Enter the ac	count details and click OK	to finish.
View	v Internet Map of this postcode	

Check Postcode using PAF

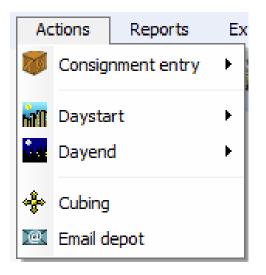
3

• Setup, Gazetteer, Browse Gazetteer

Postcode/Zip 🔍 🕇	1 3 3 5 2
AB10 🔺	
AB11	New 🗋
AB12	Modify
AB13	
AB14	Delete 👄
AB15	Print 🖶
AB16	Print 🚍
AB21	Close 🔀
AB22	
AB23	
AB24	
AB25	
AB30	
AB31	
AB32 🔻	-

For viewing purposes only,

The Actions menu relates to tasks performed within the program.



• Actions, Consignment entry,

Select if you wish to filter the browse for a date.

🔂 Vie	w consignments		×
Date	14/09/2019	View	0
	Filter on date	Close	8

You will then see a browse list:

ocket	् Date ्	Order number o	Account (Name	Town	Postcode	Delivering 🔍 🖥	(S)
	13/09/2019		ADHOC	OVERTYPE THESE DETAILS	LEICESTERSHIRE	LE12 8LD	999 ^	
								New
								Modify
								Delete •
								Print all
								Close (
								Label 🕅
							×	

Click on New to add a new record or Modify to alter the highlighted record.

Real Consignment entry/modification		Х
Docket Allocated when saved		Close 🔀
Date 14/09/2019		Save 📀
Account Previous ZIPZAP	Use	Label 📼
Order number	Advise	Advise
Deliver to	Recipient by Email	Recipient by Outlook
Postcode/Zip	Save 🗸	Save 🗸
Address 1	Label 📼	Label 📼
Address 2		
Address 3	Remarks 1*	
Town/place	Remarks 2*	
County	Remarks 3	
Telephone	Remarks 4	
Contact	Remarks 5	
Items 1 Weight 5 Length cm	Width cm Height cm	
Service ND Next Day 🗸	Delivering	

Enter the consignment details: To select an account, click on the magnifying glass. To select an alternative address, click on the following button. Learn Address Check Postcode using PAF Check Full Postcode using PAF Check Full Postcode using PAF Click this button if you want to print the label and save the consignment.

Click this button if you want to save the consignment.

Save

Chapter 3 – Actions Menu

• Actions, Daystart, Import Gazetteer

Select the gazetteer file you wish to import by clicking on the magnifying glass.

Click the **Disk** button to implant the file.

🔌 Import	gazetteer routing file	X
	Do not import while other users are updating as it may lead to misrouting	Disk II
		Close 🔀

To find out the format of the file beforehand, click on the format button. The following screen will appear with the details.

Import gazetteer routing file	×
Looking for a quote delimited CSV file in the format POSTCODE/DEPOT/BAYCODE	
ОК	

• Actions, Dayend, Export Data

There are two options to where the data can be exported:

- 1. Dayend which is the Disk option
- 2. Email

🖶 Da	yend			×
Date	14/09/2019	Dayend 🥑	Close	8
		Email 💿		
		Outlook 🚖		

• Actions, Cubing

Work out a cube volume for bulk items.

Consignment cubing					
Where an item is very light or bulky then it occupies a volume much greater than normally expected. A formula called 'cubing' is then used to calculate an equivalent weight.					
You should notify the depot if you are light.	sending items that are large but				
Uni					
Length 0.00 💿 I	nches Calculate 🥑				
Width 0.00	Centimetres Close 🔀				
Height 0.00					
Standard cubing calculated in Kgs as	0.00				
International cubing in cublic metres	0.00				
Air tonnes	0.00				
Sea tonnes	0.00				
Road tonnes 0.00					

• Actions, Email depot

Select this option to send a message to a depot from within the program.

🙀 Email message to local depot		×
Message	^	Close 🔀
	~	Email 💽 Outlook 🐑

Chapter 4 – Reports Menu

• Reports, Manifest

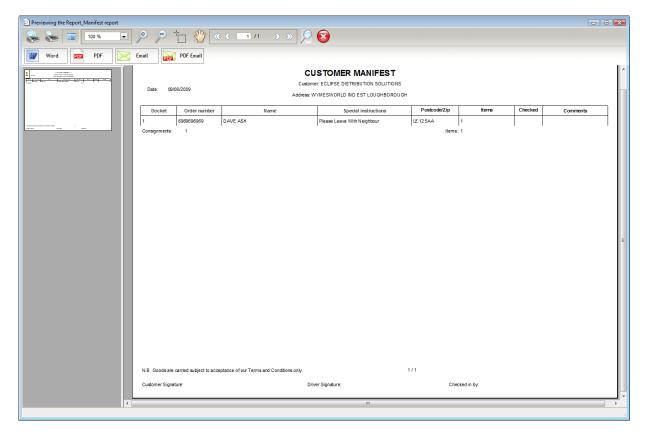
This option is for printing your manifest. You have the choice between a standard manifest or if you tick the tick box, you will get a detailed manifest.

Enter the date and click on the **Print** button.

🍓 Print manifest	
Manifest date 09/06/2009	Print 🚍
Detailed	Close 🔀
	.tt.

Examples Below:

Standard Manifest

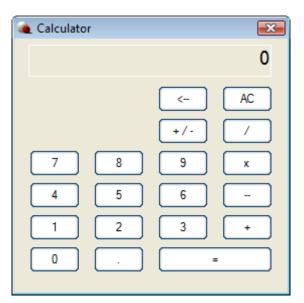


Chapter 4 – Reports Menu

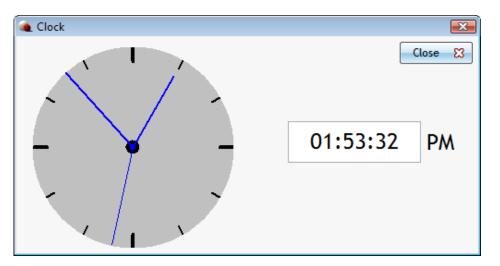
Detailed Manifest

Previewing the ReportManifestExt report	
📚 📚 🔳 100 % 💌 🔎 🔑 🐄 « <	💶 /1 🔰 » 📮 🔞
Word DF Email PDF Email	
	Customer Manifest
	Docket: 1 Name: DAVE ASH
	Address 1 : WYWESWORLD IND EST
	Address 2 : WYMESWORLD ROAD Address 3 : WYMESWORLD
	Town : LOUGHBOROUGH Postcode/ Zip : LE12 5AA
	County: LEICESTERSHIRE Items: 1 Weight: 20 Code: 12
	Remarks 1 : Please Leave With Neighbour
	Remarks 2 : Remarks 3 :
	Remarks 4 :
	Remarks 5 :
	Consignments: 1 Items: 1 Weight: 20

• Calculator



Clock



Notebook

🗨 Text Editor	
<u>F</u> ile <u>E</u> dit	
	~ ~

• Diary

🖢 Calendar 🛛 💌							
Novem	ber	1		2009	•		
Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	
Г						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							
Today is : Monday 30 November 2009							
View 🔇 Close 🔀							

Double click on a Date to enter or view data.

🍓 Diary				— ×
Date:	30/11/2009 Monday			ок 🕑
Urgent:			*	Print 🚍
Before 0800		Notes:		*
0800-0859				
0900-0959				
1000-1059				
1100-1159				
1200-1259				
1300-1359				
1400-1459				
1500-1559				
1600-1659				
1700-1759				
1800-1859				
After 1900				
Person on holiday:				
Person on time off:				-

Click on the **OK** button to save any changes, you can also print the diary entry.

• Document Scanner

🔌 Document scar	nner				×
Twain device			Change		Close 🔀
				*	Use interface
				E	Yes No No
					Scan type
					 Scanner default RGB
					Greyscale
					Black + white
					Contrast 0
					Contrast
					Sharpness 0
					Sharpness
					Quality 0
					Slider
					Preview Clipboard
				-	Photocopy BMP
٠ III				•	Zoom JPG
Max	Width in mm	0.00 Height	t in mm	0.00	Clear GIF

• Internet

Web images Maps News Video Mail more		iGoogle Sign in
	Google	Get a Google enhanced search box Google I and I
	Google Search I'm Feeling Lucky Search I'm Peeling Lucky	
	Advertising Programmes - Business Solutions - About Google - Go to Google, com	
	COURT - PANE	

• Media Player

🔌 Multimedia player		×
Multimedia file:		
<select a="" file="" multimedia=""></select>		Choose 🛃
	Play the multimedia:	Play 🛃
	Pause	Pause 🛃
	Stop multimedia:	Stop 🛃
	Set the volume:	Ŏ.
	Close this window:	Close 🔀

Click on the choose button and select the file you want to play

The video location with display in the top white box under media file.

The video selected will play in the empty box under the file path.

Use the buttons on the right to play, pause and stop the video.

There is a volume controller, use your mouse to turn the wheel.

Click close when you have finished.

UK Postcode Checker

🍓 Check UK postcode	
Postcode	Check 🕑
Validity	Close 🔀

• Internet Mapping

🍓 Internet pla	cefinder	×
Street address		Find 🥑
City		Clear 🕳
Postal code		Close 🔀
Feature		
	Region	
	O USA	
	Europe	
	⊘ World	
	🔘 Australia	
	💿 Brazil	
		.4
🟉 MSN Maps & Dire	ctions - Map - Windows Internet Explorer	
- E ht	tp://maps.msn.co.uk/(n1lhcn555grx255no42ja55)/map.aspx?L=EUR&C=53	
File Edit View	Favorites Tools Help	
	MSN.com 8 Google 🏆 Yahoo! UK & Ireland	
	I Maps & Directions - Map	
MSN Home My MS	5N Hotmail Shopping Money People & Groups	
msn.co.uk	Maps & Directions	
Map Size 🗖	Print 🔗 E-mail 🔓 Save to Pocket PC LNG	

NORTH

ENGLAND

64

8

C ONEN

Harmston

Ν

Alitham

Bassingham

₩^{Ann}NobA

A15

LN6 3JZ (postcode),

North Hykeham Potter Hanworth

H REA

Waddington

United Kingdom

Bouttham

A607

B1398

Saxilby

Broadholme

Birchwoo

A67

B1190

Doddington

Thorpe on the Hill

South Scarle

Norton Disney

North Collingham

Eagle

0 || || || || 0

WEST

Newton on Trent

North Clifton

South Clifton

> North Scarle

(2 menor remaining) Dov

NOTTINGHAMSHIRE

Swinderby

Get

Get

Fr

Aut Wit. Tran la J Mir re the go:

EAST

fanltads

MapPoint*

A46 Miaj

A158

Fiskerton

Branston

B1188

Metheringham

A15 B1202

nade.net/defaultinds/pr

Nocton

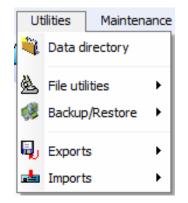
Dunston

Reepharn

• Internet Routing

🍓 Internet Rou	itefinder	—
From address From city From postcode	LINCOLN LN5 95N	Find 🕑 Close 🔀
To address To city To postcode	ALTRINCHAM WA14 5NL Enter either the poscode or the street/city	<u>A</u> rea ○ USA ○ Europe ○ World ○ Australia ○ Brazil

msn.co.uk Maps & Directions Mome	Map
Map Size Print E-mail Save to Pocket PC OUTOULDUIDE NORTH Map Point Whitehaven HINTED Darlington Map Point Douglas Lancaster ENGLAND Bridlington Douglas Lancaster ENGLAND Bridlington Map Point End Barsley Grimsby Uverpool End Barsley Grimsby Liverpool Stafford Brendy Bradions Elecester WALES Birningham King's Lynr Market Market May Stafford Birningham Coventry Market Market Mat Stafford Coventry Market Cambridge Interview Mat Stafford Coventry Market Interview Inte	Route • Tur Di • C • • • • • • • • • • • • • • • • • •



• Utilities, Data directory

For a multi user environment you would select your shared data folder here.

🔌 Data Directory	X
Current data directory C:\ProgramData\ZiPZAP Computers Limited\WHouse\	Modify 🔇
	Close 🔀

• Utilities, File Utilities, Filefix

If you encounter problems with data files it is usually possible to repair them using this utility.

If you find yourself fixing files regularly you should look into the cause of the problem.

When using a multi user system ensure everyone else is logged out of the system.

🍓 Filefix/Repair	×
you run this routine.	

• Utilities, File Utilities, Healthcheck

This option checks the health of the files on your computer, if there are any errors, use the utility file fix to repair them.

 Accounts At Delivery Address Bulk Despatch Diary Gazetteer Local Parameters Global Parameters Services Clear Close & 	🔌 Health check		
Transactions XLS	 Alt Delivery Address Bulk Despatch Diary Gazetteer Local Parameters Global Parameters Numbers Services Transactions 	the data files on your computer. If there is a problem then go into Utilities and repair the files	Clear -

• Utilities, Backup/Restore, Backup

The system will automatically select the data files to backup. You just need to select the location to save the backup file to.

🍓 Backup Data	a						×
<u>F</u> iles to backu	ıp:						
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Accou	ints.FIC			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Accou	ints.NDX			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Bays.	FIC			=
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	WHouse\Bays.	NDX			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	WHouse\Bins.F	IC .			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Bins.N	IDX			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Comp	osite.FIC			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Comp	osite.NDX			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Count	ries.FIC			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\V	VHouse\Count	ries.NDX			
C:\ProgramDa	ata\ZiPZAP Comput	ers Limited\W	VHouse\DIARY	FIC			-
Bytes 47	78833	Files	35				
Backup to					 \bigcirc	Backup	
						Close 8	3

• Utilities, Backup/Restore, Restore

When doing a restore you will need to locate the backup file.

🍓 Restore Backup	—
Select the backup file to restore.	Restore 🕑
Note you MUST be the only user using the system when restoring data.	Close 🔀

• Utilities, Export, Accounts

This option creates a CSV file of your accounts which can be imported into Sage accounts.

Export accounts as CSV file	×
Export to	🔎 Save 🥑
	Close 🔀
	h.

• Utilities, Import, Accounts

Click on Import to locate the accounts file you wish to import.

Import Accounts file	—
This imports an external data file into the program. New accounts are created and existing accounts are updated.	Import 🕥 Format 🗋
This file is in the standard Excel 97-2002 XLS format.	Close 🔀

To find out the format of the file beforehand, click on the **format** button.



• Utilities, Import, Transactions

This option is for importing your transactions.

Enter the date.

To select an account and a service, click on this button.

	57
	X
וו	

Import transactions	—
This will import the transactions. Will be dated 30/11/2009 Account	Excel 🕑 Format 🗋 Close 🔀

To find out the format of the file beforehand, click on the format button. The following screen will appear with the details.

This import uses an Excel XLS style file with the following fields - Weight, short name, long name, add1, add2, add3, add4, add5, add6, add7, add8, telephone, mobile, co ntact	Import tra	nsactions	×
OK	i	Weight, short name, long name, add1, add2, add3, add4, add5, add6, add7, add8, telephone, mobile, co	
		ОК	

Click on the **Excel Solution** button to import the data.

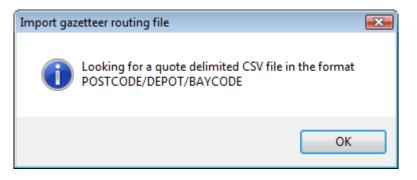
• Utilities, Import, Gazetteer

Select the gazetteer file you wish to import by clicking on the magnifying glass.

Click the **Disk** button to import the file.

🍓 Import	gazetteer routing file	
Import file	Do not import while other users are updating as it may lead to misrouting	Disk Format Close &
		н

To find out the format of the file beforehand, click on the format button. The following screen will appear with the details.



Chapter 8 – Maintenance Menu

Control Panel

System Administrators should contact ZiPZAP Computers Ltd (01158-882830) for entry to the Control screen.

🍓 Control Panel		x
Please enter corresponding key to Key	151191797760 Check Ο Close δ	3

Once access to the control screen has been gained you can create or modify entries in the Services tables and Gazetteer table.

The Control Screen looks like the following screen:

🍓 Updates			×
Gazetteer 📀	Services 💿	Close	8

Gazetteer

Click on the Gazetteer button and the following screen will appear:

Postcode/Zip o	Identifier	П	<u>(())</u>
AB10	999		
AB11	999	1	New
AB12	999		Modify 🔜
AB13	999		
AB14	999		Delete 🛑
AB15	999		Print 📕
AB16	999		Print 🚍
AB21	999		Close 🔀
AB22	999		
AB23	999		
AB24	999		
AB25	999		
AB30	999		
AB31	999		
AB32	999		
AB33	999		
AB34	999		
AB35	999		
AB36	999		
AB37	999		
AB38	999		
AB39	999		
AB41	999		
AB42	999		
AB43	999	-	

Click on New to add a new record or Modify to alter the highlighted record.

Chapter 7 – Maintenance Menu

🍓 Gazetteer		×
Postcode/Zip Identifier Baycode	AB10 999	OK 🔮 Close 🔀
Click on the OK	OK Ø button to finish.	

Services

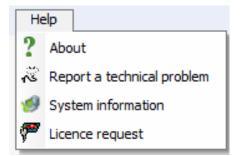
Click on the **Services** button and the following screen will appear:

🛓 Brov	wse sei	rvices				X
Code	٩,	Description	[Days	1	<u>((</u> ()))
11	TWO	D DAY PARCEL	2		*	
12	NEX	T DAY PARCEL	1			New
						Modify 🛃
						Delete 🗕
						Print 🖶
						Close 🔀
					$\overline{\mathbf{v}}$	

Click on New to add a new record or Modify to alter the highlighted record.

Services		X	
Code	11	ОК 📀	
Description	TWO DAY PARCEL	Close 🔀	
Days	2		
Click on the OF	K OK O button to finish.		
Click on the Cl	ose Close 🔀 button on the Con	trol Screen when yo	u have finished updating.

Chapter 8 – Help Menu



About

This option tells you all about the program you have installed, e.g. program version.

Nout About		×			
	Module Name:	wdtst.exe			
	Module Version:	21.0.16.0			
	Copyright:	Copyright © PC SOFT 1993			
	Company:	PC SOFT			
TRP/DAP	Description:	WDTst.exe (Lanceur Mode T			
	DAU.	900E U.L			
	RAM:	8095 Mb			
	support@zipzap.co	<u>.uk</u>			
	www.zipzap.co.uk				
Caution: this software is protected by international copyright.By installing and using this product, you have agreed to the terms of license agreement.					

Click On License Button – This will show your licence details.



Chapter 8 – Help Menu

• Report a Technical Problem

This option is where you can send us an email about any technical problems you have on the program.

🙀 Repor	t a technical problem		×
	Use this to report technical problems with the program only. Service related issues should be directed immediately to your local depot.		Close 🔀
Problem		~	
		~	Email 🔜 Outlook 🔊

• System Information

This option tells you what your computer details are and where the programs data is installed.

🍓 Hardware	/Operating System Details		—		
O/S Details	The current platform is	NT			
	Windows Version is	VISTA			
	Sub Version is	6.0			
	Compiliation is	6002			
	Screen resolution of	1680 by 1050			
	Total memory is	2128089088 bytes			
	Network username is	Debbie			
	Local IP address is	192.168.1.30			
Drive Details	C : is a local hard disk and is availa	ble with 151224246272 bytes free			
	D : is a CD ROM drive but has no CD inserted				
	E : is a floppy drive but has no disk	inserted			
	Q : is a network drive and is availa	ble with 577099714560 bytes free			
			Close 🔀		

Licence If your program says EVALUATION VERSION on the status bar then that is what it is. It means that you are using the product prior to running it in a live situation. To use this program as a registered version then you need a licence key. Once this key is provided the program will display YOUR NAME at the bottom instead of EVALUATION VERSION.